

1 RESOLUTION NO. 2025-101

2

3 SPONSOR Executive Shapiro

4

5 DATE March 31, 2025

COMMITTEE Public Safety

6

7 **A Resolution authorizing the Executive to execute a master service agreement with Needl.,**
8 **Inc., dba Aurelian, to process non-emergency calls using an automated voice assistance for**
9 **various Summit County public safety answering points, for implementation and a one-year**
10 **term beginning on 5/1/25, in an amount not to exceed \$284,000.00, for the Executive’s**
11 **Department of Public Safety, and declaring an emergency.**

12

13 WHEREAS, the Executive’s Department of Public Safety wishes to enter a master service
14 agreement (“MSA”) with Needl., Inc., dba Aurelian (“Aurelian”) to implement and provide one
15 year of service, beginning on 5/1/25, in an amount not to exceed \$284,000.00; and

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17 WHEREAS, Aurelian will provide processing of non-emergency calls using an automated
18 voice assistant, for various Summit County public safety answering points (“PSAPs”); and

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20 WHEREAS, the County 9-1-1 Plan, adopted on July 9, 2024, has the intention of ensuring
21 that each PSAP within Summit County has the same technology available to them, for the benefit
22 of public safety; and

23

24 WHEREAS, the master service agreement with Aurelian is exempt from competitive
25 bidding pursuant to Codified Ordinance 177.07(a)(14), as part of the purchase of the 9-1-1 system;
26 and

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28 WHEREAS, this project will be funded by the Summit County 9-1-1 Funds; and

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30 WHEREAS, the Board of Control, at its meeting held March 27, 2025, approved a master
31 service agreement with Aurelian, subject to the approval of the Information Technology Board,
32 for non-emergency phone triaging, for implementation and one-year of service to various Summit
33 County PSAPs beginning on 5/1/25, in an amount not to exceed \$284,000.00, subject to the
34 approval of this Council; and

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36 WHEREAS, the Office of Information Technology Board, at its meeting to be held on
37 April 10, 2025, approved the aforementioned master service agreement with Aurelian; and

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39 WHEREAS, this Council finds and determines, after reviewing all pertinent information,
40 that the aforementioned MSA with Aurelian is necessary and in the best interest of the County of
41 Summit;

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43 NOW THEREFORE, BE IT RESOLVED by the Council of the County of Summit, State
44 of Ohio, that:

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46 SECTION 1

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48 The Executive is hereby authorized to execute a master service agreement and any other
49 necessary related documents with Needl., Inc., dba Aurelian (“Aurelian”), for the implementation
50 and one-year of service of non-emergency phone triaging for various Summit County public safety
51 answering points beginning on 5/1/25, in the amount not to exceed \$284,000.00.

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4 SECTION 2

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6 This Resolution is hereby declared an emergency in the interest of health, safety, and
7 welfare of the residents of the County of Summit, and for the further reason to be able to provide
8 continuity of public safety services to the residents of Summit County.

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10 SECTION 3

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12 Provided this Resolution receives the affirmative vote of eight members, it shall take effect
13 immediately upon its adoption and approval by the Executive; otherwise, it shall take effect and
14 be in force at the earliest time provided by law.

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16 SECTION 4

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18 It is found and determined that all formal actions of this Council concerning and relating
19 to the adoption of this Resolution were adopted in an open meeting of this Council, and that all
20 deliberations of this Council and of any of its committees that resulted in such formal action, were
21 in meetings open to the public, in compliance with all legal requirements, including Section
22 121.22 of the Ohio Revised Code.

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25 INTRODUCED March 31, 2025

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27 ADOPTED _____

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31 CLERK OF COUNCIL

PRESIDENT OF COUNCIL

32

33 APPROVED _____

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36 _____

37 EXECUTIVE

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39 ENACTED EFFECTIVE _____