

1 RESOLUTION NO. 2020-325

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3 SPONSOR Ms. Shapiro

4
5 DATE October 5, 2020 COMMITTEE Finance

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7 **A Resolution confirming an award by the Board of Control of a purchase contract,**
8 **approved by the IT Board on September 10, 2020, with ServiceNow, Inc., as a Best**
9 **Practical Source, for 40 ESM licenses for the Office of Information Technology, and 8**
10 **ITSA licenses, 3 for the Executive’s Department of Job and Family Services and 5 for the**
11 **Executive’s Community and Economic Development, for a one-year term, from 9/30/20**
12 **through 9/29/21, in an amount not to exceed \$52,346.88, for the Office of Information**
13 **Technology, and declaring an emergency.**

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15 WHEREAS, in 2019, the Office of Information Technology determined that it was
16 necessary to replace its BMC Footprints software with enterprise and security mobility (“ESM”)
17 and IT service automation (“ITSA”) software from ServiceNow, Inc.; and

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19 WHEREAS, the Board of Control, at its meeting held September 4, 2019, awarded a
20 purchase contract with ServiceNow, Inc. for 40 ESM software licenses for the Office of
21 Information Technology and 4 ITSA software licenses for the Executive’s Department of Job
22 and Family Services, for a one-year term, from 9/30/19 through 9/29/20, in an amount not to
23 exceed \$45,710.40; and

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25 WHEREAS, the Office of Information Technology recommends that the County enter
26 into a renewal of the aforementioned purchase contract with ServiceNow, Inc., as a Best
27 Practical Source, for 40 ESM licenses for the Office of Information Technology, and 8 ITSA
28 licenses, 3 for the Executive’s Department of Job and Family Services and 5 for the Executive’s
29 Department of Community and Economic Development, for a one-year term, from 9/30/20
30 through 9/29/21, in an amount not to exceed \$52,346.88;

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32 WHEREAS, the Board of Control, at its meeting held September 16, 2020, awarded the
33 aforementioned renewal of a purchase contract, approved by the IT Board on September 10,
34 2020, with ServiceNow, Inc., as a Best Practical Source, for 40 ESM licenses for the Office of
35 Information Technology, and 8 ITSA licenses, 3 for the Executive’s Department of Job and
36 Family Services and 5 for the Executive’s Community and Economic Development, for a one-
37 year term, from 9/30/20 through 9/29/21, in an amount not to exceed \$52,346.88; and

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39 WHEREAS, this Council finds and determines, after reviewing all pertinent information
40 that the aforementioned renewal of a professional service contract with ServiceNow, Inc. is
41 necessary and in the best interest of the County of Summit;

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43 NOW, THEREFORE, BE IT RESOLVED by the Council of the County of Summit, State
44 of Ohio, that:

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46 SECTION 1

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48 The award by the Board of Control of a renewal of a purchase contract, approved by the
49 IT Board on September 10, 2020, with ServiceNow, Inc., as a Best Practical Source, for 40 ESM
50 licenses for the Office of Information Technology, and 8 ITSA licenses, 3 for the Executive’s
51 Department of Job and Family Services and 5 for the Executive’s Department of Community and
52 Economic Development, for a one-year term, from 9/30/20 through 9/29/21, in an amount not to
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2 PAGE TWO

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4 SECTION 1 (Continued)

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6 exceed \$52,346.88, is hereby confirmed and the Executive is hereby authorized to execute such
7 purchase contract and any other necessary related documents.

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9 SECTION 2

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11 This Resolution is hereby declared an emergency in the interest of the health, safety and
12 welfare of the residents of the County of Summit, and for the further reason to immediately
13 provide for a necessary renewal of software licenses for County offices effective 9/30/21.

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15 SECTION 3

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17 Provided this Resolution receives the affirmative vote of eight members, it shall take
18 effect immediately upon its adoption and approval by the Executive; otherwise, it shall take
19 effect and be in force at the earliest time provided by law.

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21 SECTION 4

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23 It is found and determined that all formal actions of this Council concerning and relating
24 to the adoption of this Resolution were adopted in an open meeting of this Council, and that all
25 deliberations of this Council and of any of its committees that resulted in such formal action,
26 were in meetings open to the public, in compliance with all legal requirements, including Section
27 121.22 of the Ohio Revised Code.

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30 INTRODUCED September 21, 2020

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32 ADOPTED October 5, 2020

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CLERK OF COUNCIL

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PRESIDENT OF COUNCIL

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38 APPROVED October 6, 2020

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EXECUTIVE

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44 ENACTED EFFECTIVE October 6, 2020

Voice Vote: YES: 11-0 Dickinson, Donofrio, Feeman, Koehler,
McKenney, Prentice, Rodgers, Schmidt, Sims, Walters, Wilhite